

PERSONS SERVED SURVEY
APRIL 2009

1. How would you rate the overall service provided by Mitchell-Baker Service Center?



Good



Fair



Poor

2. Do the services we offer here at the center meet your needs?



Yes



Somewhat



No

3. How does the staff here at the center treat you?



Good/Excellent



Okay



Not Good

4. Do you feel that you are given choices about your daily routines?



Yes, always



Sometimes



Never

5. Do you understand your ISP when presented with it?



Yes



Somewhat



No

6. Are you satisfied with the hours the center is open?



Yes



Somewhat



No

7. Do you understand your rights?



Yes



Somewhat



No

8. How do you rate the transportation system?



Good



Fair



Poor

9. Do you know who your support coordinator is?



Yes



No

10. Are you able to access all areas of the Center that you would like to/need to?



Yes



No

Notes: _____

Survey #: _____

Staff assisting with survey: _____ Date: _____
Administrative Staff Signature